

Happy with the work?

After any works have been completed, Solon will send you a satisfaction form to find out if you are happy with the work and if any new equipment we have installed is suitable for your needs. We will continue to maintain any adaptations that we have made and will renew items at the end of their useable life.

Call 0117 924 4071 if you have any questions about the Aids and Adaptations service.

Solon is committed to excellent customer care. We aim to be flexible and shape our services to the different needs of our residents.



You can ask for our leaflets in large print, Braille, audio or electronically. Call 0117 924 4071

Translations

If you would like this leaflet in another language or different format, please ask us.

ALBANIAN

Nëse anglishtja nuk është gjuha juaj amtare dhe keni nevojë për një përkthim, ne mund t'ua sigurojmë atë.

BENGALI

ইংরেজী আপনার মাতৃভাষা না হলে এবং আপনার কোন অনুবাদের প্রয়োজন হলে আমরা তা প্রদান করতে সক্ষম।

CHINESE

如果英文不是您的第一語言，而您需要翻譯的話，我們可以為您安排。

GUJARATI

જો તમારી પહેલી ભાષા અંગ્રેજી ન હોય અને તમને ભાષાંતરની જરૂર હોય તો અમે તમને તે આપી શકીએ છીએ.

HINDI

यदि अंग्रेज़ी आप की पहली भाषा नहीं है और आप की अनुवाद की आवश्यकता है तो यह हम आपकी प्रदान कर सकते हैं

KURDISH

Heke inglîzî zimanê we yê yekem nîne û pêwîstiya we bi wergêr heye, em dikarin yekî ji we re bibînin

POLISH

Jeżeli język angielski nie jest Twoim językiem ojczystym i wymagasz tłumaczenia, możemy to zapewnić.

PORTUGUESE

Se o Inglês não é a sua língua materna e precisa de uma tradução, nós podemos obtê-la.

PUNJABI

ਜੇਕਰ ਇੰਗਲਿਸ਼ ਤੁਹਾਡੀ ਪਹਿਲੀ ਭਾਸ਼ਾ ਨਹੀਂ ਅਤੇ ਤੁਹਾਨੂੰ ਦੁਬਾਰਾ ਲਿਖਣ ਦੀ ਜ਼ਰੂਰਤ ਹੈ ਤਾਂ ਤੁਹਾਡੇ ਲਈ ਅਸੀਂ ਇਸਦਾ ਪ੍ਰਬੰਧ ਕਰ ਸਕਦੇ ਹਾਂ।

SOMALI

Haddii Ingiriisku aanu ahayn afkaaga kowaad oo aad u baahan tahay furjumaad, annagaa kuu samayn kara.

URDU

اگر انگریزی آپ کی پہلی زبان نہیں ہے اور آپ کو ترجمہ کی ضرورت ہے تو ہم آپ کے لئے فراہم کر سکتے ہیں۔

VIETNAMESE

Nếu quý vị không thạo Anh văn và cần bản dịch, chúng tôi sẽ giúp quý vị một bản.

solon
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HOUSING
ASSOCIATION
LIMITED

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INVESTOR IN PEOPLE



iN business for neighbourhoods

Aids and Adaptations

How Solon can help to make it easier for you to live in your home



Call Solon
0117 924 4071

www.solonswha.co.uk

Solon aims to enable all residents to live independently. Sometimes this means making changes to your home to meet your specific needs. We call this Aids and Adaptations and we cover this in our Service Standards.

Who can get help?

If you or someone else who lives with you is having difficulty moving around at home, we may be able to arrange and pay for adaptations to help. We can do this for residents who:

- have a disability
- have a special need
- become vulnerable in some way

We have a clear way to help a resident who needs a change to their home. This leaflet explains what you need to do and what help is available.

What to do first

Contact us on 0117 924 4071 to discuss your needs

You may need to be assessed by an occupational therapist to find out what would be the best aid or adaptation for you. We can arrange this with you or you can ask your doctor to arrange an assessment.

What kinds of aids and adaptations are possible?

There are 3 types of works we can carry out to your home – minor, standard and major works.

Minor works

These are adaptations that cost £1,000 or less. Usually the works will be carried out by the Solon maintenance contractor. We aim to complete minor adaptations within 20 days once the work has been agreed. Minor works include:

- grab rail
- hand rail
- key safe
- extra banister rail
- lever taps
- other minor bathroom adaptations

Standard works

These are larger, more complex adaptations. They must be recommended by an occupational therapist who has assessed a resident's needs. Solon can advise you about this. We aim to complete standard works within 12 weeks once the work has been agreed and Solon will pay for these works. Major works could include:

- overbath showers
- ramp access
- building of external stairs
- widening of doors

Major works

These are the largest of the adaptations Solon can do and they cost more money than we have available. These works have to be recommended by an occupational therapist and agreed by the local council. Solon will then pay half the cost of the adaptation and the local council pays the other half through special grant funding. Solon can give you advice about this.

Once major works have been agreed, the local council will co-ordinate this work and we will keep you informed of progress. They could include:

- level access showers
- curved stairlifts
- through-floor lifts
- extensions
- major structural works and landscaping

Please be aware that major adaptations often take longer to arrange and carry out than minor or standard works. However, we aim to complete the works within six months of when you first contact us.