



## **RESIDENT/MAINTENANCE FORUM – CODE OF CONDUCT**

- A non-judgemental attitude is expected from each Forum Member towards others.
- Discrimination against any individuals on the grounds of race, sex, religion, disability, age and sexual orientation using abusive language and actions are not acceptable, and Members who use such language and perpetrate such actions will be required to stand down from the Forum.
- Where necessary, group confidentiality should be observed for personnel issues raised within a meeting.
- Each person speaking must be allowed the space to do so without being interrupted, at the discretion of the chair.
- Members should not dominate, or attempt to stifle debate.
- Members should not disparage the statements/comments of others.
- Members should be honest in their comments.
- Members should attempt to make their comments clear for others to understand.
- If comments are to be made about points raised, these should be about the issue, not personal comments about the person.
- Members should avoid openly criticizing junior members of staff, and should certainly not name them in meetings. If there is a need to do so, criticisms should be raised with the Chief Executive or Customer Services Director outside meetings.